

0.4 COMPANY POLICY STATEMENT

The Directors, management and personnel of Iona Shipmanagement are committed to provide high quality services in the area of crew management, by continuously improving client service.

Professional and customer focused services are secured through:

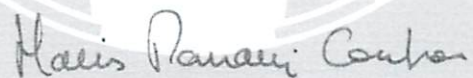
- The development of quality culture
- Establishment of measurable quality objectives
- Effective communication channels with clients, agents and associates
- Effective monitoring of IONA'S internal operations
- Adherence to National and International Rules and Regulations as well as individual Client requirements

The above goals are achieved through the development, implementation and periodic review of a Quality Management System ISO 9001 meeting.

At IONA, we are committed to the maintenance and continuous improvement of our Quality Management System and our processes to achieve excellence and prosperity.



J. Vasiliou – Director



H. Constantinou – Director

